

The issues below are limited to the solutions and versions specified.

## Potential Patient Safety Issue

A **potential patient safety issue** is any confirmed NextGen Healthcare product issue that has the potential to, is perceived to, or has resulted in a patient safety problem. The following products are listed as having a **potential patient safety issue**.

NextGen® Enterprise EHR:			
KI #	Description	Versions Affected	Link
KI195766 (InProg)	The IMM_Today Macro on Immunization Documents May Result in an Error	5.9 to 5.9.2020.1	<a href="#">Details Here</a>
KI97043 (InProg)	Tests Submitted on the <b>Process and Submit Lab/Radiology Orders</b> Template May Not Appear in the Order Module	5.9.1 to 5.9.2020.1	<a href="#">Details Here</a>

## Potential Non-Clinical Urgent Issue

A **potential non-clinical urgent issue** is any confirmed NextGen Healthcare product issue that has the potential to, is perceived to, or has resulted in a negative impact on key client healthcare business functions. The following products are listed as having a **potential non-clinical urgent issue**.

NextGen® Enterprise PM:			
KI #	Description	Versions Affected	Link
KI195505 (InProg)	Patient Pay ERA Payments May Incorrectly Be Posted for Encounters in Progress	All Versions	<a href="#">Details Here</a>

<b>NextGen® Enterprise EHR:</b>			
<b>KI #</b>	<b>Description</b>	<b>Versions Affected</b>	<b>Link</b>
KI195475 <i>(InProg)</i>	Document Updates May Not Appear in Revised Documents	5.9.1 to 5.9.2020.1	<a href="#">Details Here</a>
KI144569 <i>(InProg)</i>	Undo and Redo Options May Not Function Properly	5.9 to 5.9.2020.1	<a href="#">Details Here</a>
KI133816 <i>(InProg)</i>	Documents Saved to Encounter Addendums May Not Be Added to Tasks	5.9 to 5.9.2020.1	<a href="#">Details Here</a>

<b>NextGen® Adaptive Content Engine:</b>			
<b>KI #</b>	<b>Description</b>	<b>Versions Affected</b>	<b>Link</b>
KI195409 <i>(InProg)</i>	CPTII Codes May Incorrectly Appear on the <b>Finalize</b> Template	5.9.2020.1	<a href="#">Details Here</a>
KI195385 <i>(InProg)</i>	AUC Modifiers and Vendors May Not Appear on the <b>Requisition</b> Document	8.4.2 (Fall 2018)	<a href="#">Details Here</a>
KI174144 <i>(InProg)</i>	Test Codes That Are More Than 13 Characters May Cause Errors	8.3 to 5.9.2020.1	<a href="#">Details Here</a>
KI123705 <i>(InProg)</i>	Appointment Statuses May Not Be Updated in the Workflow Module	8.4 to 5.9.2020.1	<a href="#">Details Here</a>
KI65962 <i>(InProg)</i>	Navigation Tabs May Not Appear on NextGen® Enterprise EHR Templates	8.3 to 5.9.2020.1	<a href="#">Details Here</a>

<b>NextGen® File Maintenance:</b>			
<b>KI #</b>	<b>Description</b>	<b>Versions Affected</b>	<b>Link</b>
KI194655 <i>(InProg)</i>	Claim Edits 174 and 205 May Not Appear on Encounters	5.9.2 (Fall 2018) to 5.9.2020.1	<a href="#">Details Here</a>