

COVID 19 Resources

April 17th, 2020 Update

Focus Area	Description	Resources or Link
Telehealth	FCC – COVID 19 Telehealth Program	Applications being taken-in from 10 th April.
		Online Portal for submitting application
		Additional guidance for submitting application
		Form 460 to check Eligibility and Registration with USAC
	Centene Corporation (Health Plan)	1. Waived COVID-19 related costs for Medicare, Medicaid and Marketplace members 2. Are providing new support for Safety Net providers who deliver care to the most vulnerable populations Reference
	Telehealth Implementation Playbook	AMA Resource
	Useful Checklists	TRC Resource 1 Telehealth Needs Assessment, list – Pages 35 and 41 Needs Assessment Worksheet Template – Page 50
		Telehealth Implementation Checklist, TRC Resource2
	AMA’s Physician Innovation Network	Platform for physician Q&A for telemedicine amid COVID-19
	The Keys to Effective Telemedicine for Older Adults	Reference here
Weitzman Echo Webinar	Crisis Counseling & caring for yourself and staff	
HRSA Telehealth Webinar Series	April 20th	
Billing and Coding advice during COVID-19 public health emergency	AMA Resource on describing codes, POS, other information based on different telehealth visit scenarios	
Care of Older Adults	IHI’s COVID-19 Resource	
PPE	Reuse of N95 Respirators	NIH study validates decontamination methods for re-use of N95 Respirators
Telehealth Platforms in HCCN Network	Based off the HCCN HIT Assessment and regular meetings, the following are telehealth platforms CHCs within network have been using (see <i>APPENDIX A.1 below</i>)	

CDC Guidelines	13 th April Updates	Infection Control and Recommendations
Care of Older Adults	Guidelines and resources for healthcare professionals	IHI's COVID-19 Resource
Workflow	Reduced Workflows and Staffing Guidance for Non-Clinical Operations	This is a Part of NACHC's COVID-19 Resource Packet
HIPAA or HITECH	Dropbox Business	Key Terms, How to set up and more, here
Arizona-Specific	Rules of internet prescribing	Establishment of a patient-physician relationship via telemedicine Reference here
	HIE- Health Current	COVID-19 HIE Information Center

APPENDIX:

A.1

Telehealth Platforms used by Health Centers in Network Updated 4/17/2020	
Platform	# CHCs in Network
Certintell	1
doxy.me	2
eCW Healow	2
Genoa (Telepsychiatry)	1
In-house	1
Microsoft Teams (Behavioral Health)	1
Microsoft Teams (Telepsychiatry)	1
OTTOHealth	2
Vidyo	1
VisuWell	1
Vsee	1
Webex	1
Zoom*	4
Zoom* (Behavioral Health)	2
Zoom* (Telepsychiatry)	1

*The HCCN team would like to encourage you to take a deeper look into your current policies, procedures, and cybersecurity efforts. We think it is important to discuss with your team the implications a breach might bring to your health center while using this and any other platform. You can find more information about this in the following links:

[CBS News](#)
[Newsweek](#)