

COVID 19 Resources

April 10th, 2020 Update

Focus Area	Description	Resources or Link
Telehealth	\$200 million FCC Funding Announcement (note: announcement has not been published as of April 9 th , 2020)	Chairman Pai announces plan for \$200 million COVID-19 telehealth program
		See attached for NACHC Memorandum & FAQ on funding
	Reviving up your telemedicine practice in the time of COVID Webinar	Ana Maria Lopez, MD MPH MACP - Register here for Tuesday, April 14, 2020 - 12:00pm to 1:00pm webinar
	NV PCA-HCCN Patient Engagement and Technology webinar	Webinar April 21 st 11 am – 12 pm Register here.
	NCTRC Webinar	Telehealth and COVID 19 recording
	NRTRC COVID-19 and Telehealth Resources	See resources here.
	Weitzman ECHO with case presentations and symptom review	Video and Slides
	Telehealth Best Practices from Hawaii State Department of Health Genomics Section	https://www.youtube.com/watch?v=kdTc2Wbi_Ag&feature=youtu.be
	Telehealth learning series for SUD	Register for learning series here.
	Rural Care	Rural Health Care and Medicaid Telehealth Flexibilities, and Guidance Regarding Section 1009 of the Substance Use-Disorder Prevention that Promotes Opioid Recovery and Treatment (SUPPORT) for Patients and Communities Act (Pub. L. 115-271), entitled Medicaid Substance Use Disorder Treatment via Telehealth
Telehealth Platforms	Based off the HCCN HIT Assessment, the following are telehealth platforms CHCs have been using (see <i>APPENDIX A.1</i>)	
AZARA DRVS	COVID-19 related Tools and Resources on DRVS	See APPENDIX A.2

Workflow	NextGen phone visit & eClinicalWorks remote visit (video and phone) workflows	See workflows here.
	Telemedicine referral to billing process	See pg. 7
	Sample documents for telehealth support	Includes telehealth acknowledgement form, job descriptions, telehealth visit protocol, telehealth partner development considerations/questions, telehealth patient recruitment sample letter, swimlane workflows, & startup checklist. See resource here.
	NACHC Resource Packet - March 30th update	Reduced Workflows and Staffing Guidance for Non-Clinical Operations COVID-19
Testing	FDA warning on fraudulent testing	March 20, 2020 FDA announcement
Healthcare Marketing	COVID-19: Healthcare Marketing Adjustments to Make in Response to Coronavirus	Healthcare Marketing Adjustments to Make in Response to Coronavirus
FTCA	FTCA Office Hours	See attached for Slides
		On behalf of HRSA, you have FREE access to the ECRI Clinical Risk Management Program : Email clinical_rm_program@ecri.org for access. Next office hours TBD
Arizona-Specific	Telehealth Billing Guidelines	https://azahcccs.gov/PlansProviders/MedicalCodingResources.html#COVID19
	HIE	Health Current COVID-19 Alert Enhancement & FAQ
	COVID -19 Guidelines for providers in Maricopa County Prescription Medications during COVID-19 March 27, 2020	Guidelines for providers in Maricopa County
		Prescription Medications during COVID-19 March 27, 2020
	Arizona State Telehealth Expansion	See Appendix A.3

APPENDIX:

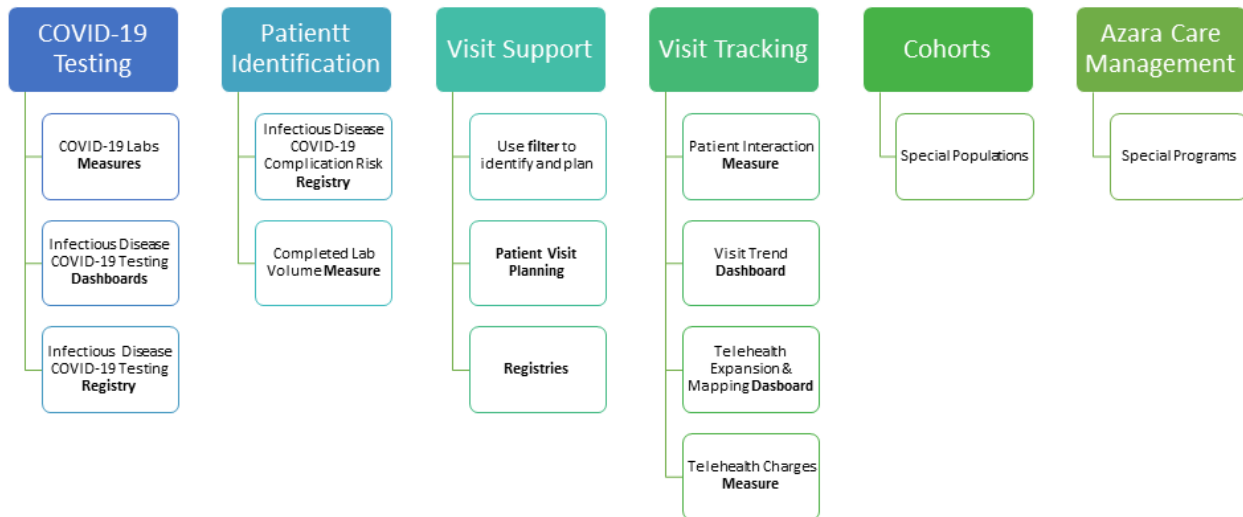
A.1

Telehealth Platforms used by Health Centers in Network Updated 4/3/2020	
Platform	# CHCs in Network
Certintell	1
doxy.me	1
eCW	1
Genoa (Telepsychiatry)	1
In-house	1
Microsoft Teams (Behavioral Health)	1
Microsoft Teams (Telepsychiatry)	1
OTTOHealth	1
Vidyo	1
VisuWell	1
Vsee	1
Webex	1
Zoom*	3
Zoom* (Behavioral Health)	2
Zoom* (Telepsychiatry)	1

**The HCCN team would like to encourage you to take a deeper look into your current policies, procedures, and cybersecurity efforts. We think it is important to discuss with your team the implications a breach might bring to your health center while using this and any other platform. You can find more information about this in the following links:*

[CBS News](#)
[Newsweek](#)

A.2 COVID-19 related Tools and Resources on DRVS (AZARA)



A.3 Arizona State Telehealth Expansion

State	Executive Order	Established Relationship Language	Expanded Insurance Coverage	Licensure Language	Specific Area of Health Care?
Arizona	Governor Executive Order Executive Order Executive Order Executive Order 2020-15	Prohibits a regulatory board from requiring a medical professional who is authorized to write prescriptions to conduct an in-person examination of a patient prior to the issuance of a prescription	Requires coverage for telemedicine for all services provided through telehealth if the health services were provided in-person; requires payment parity for in-person and telemedicine; expands scope of telemedicine providers; and requires phone and/or video calls. Patient's home is considered an approved location to receive telemedicine services	Allows Arizona Department of Health Services to waive licensing requirements to provide healthcare officials with assistance in delivering services during times of heightened demand	COVID-19