

COVID 19 Resources

April 3rd, 2020 Update

Focus Area	Description	Resources or Link
Telehealth	NextGen Telehealth Webinar: Wednesday, April 8 th 11AM PT / 2PM ET	https://ng.nextgen.com/LP_20_Panorama_Telehealth_Webinar_General_Audience
	eClinicalWorks Telehealth Service	https://info.eclinicalworks.com/2020televisit-hp?hsCtaTracking=7634c089-1573-4f70-a283-a78578da16a8%7Cfc9ae88b-aa69-4c46-aae6-969020ba2265
	Weitzman ECHO on serving key populations during COVID-19	Video and Slides
	FCC	FCC to release \$200M for telehealth equipment and service costs. Still unclear if health centers will be eligible. Prepare for a fast and competitive application cycle. https://docs.fcc.gov/public/attachments/DOC-363381A1.pdf
	Tele-dentistry Webinar	Video and Slides
	Drug Enforcement Administration (DEA) Telehealth Guidance	<i>"The Drug Enforcement Administration (DEA) issued new guidance to allow DEA-registered telehealth practitioners to issue prescriptions for controlled substances to patients for whom they have not conducted an in-person medical evaluation, for the duration of the public health emergency."</i> More info here: https://www.deadiversion.usdoj.gov/coronavirus.html
	FAQ document for State Medicaid and CHIP Agencies on COVID-19 related issues	FAQ document for State Medicaid and CHIP Agencies on COVID-19 related issues. Please see page 10 of the FAQ for specifics on the guidance provided to states on telehealth and telephone visit issues.
	Operationalize Remote Services to Close Gaps	Thu, Apr 2, 2020 11:00 AM - 11:30 AM PDT; recording TBD. Register here.
Telehealth Platforms	Based off the HCCN HIT Assessment, the following are telehealth platforms CHCs have been using (see APPENDIX on page 3)	
Azara DRVS	COVID-19: Digging deeper into your DRVS tools	Tues, Apr 7, 2020 1 pm EST. Register here.
Data Protection	News: Zoom is selling data	https://www.cbsnews.com/news/zoom-app-personal-data-selling-facebook-lawsuit-alleges/
NACHC	NACHC Elevate	March 25 th Q and A see <i>attached</i>
		April 1 st Telecare PowerPoint slides see <i>attached</i>

Nevada-Specific	Telehealth Billing Guidelines	https://www.medicaid.nv.gov/Downloads/provider/web_announcement_2149_20200326.pdf
	Medicaid services	https://www.medicaid.nv.gov/Downloads/provider/web_announcement_2141_20200319.pdf
	Update to Telehealth Memo Issued March 17, 2020	https://www.medicaid.nv.gov/Downloads/provider/web_announcement_2142_20200320.pdf
	Senior care: NevadaCAN	See attached Press Release; https://www.nevada211.org/seniors-covid19-resources/
	HIE	https://ehrintelligence.com/news/how-hies-are-accommodating-data-exchange-during-covid-19 Note: “At no-cost, the HIE is offering free access to its provider portal, HealthIE Chart, which contains medical records of all Nevada residents.”
Arizona-Specific	COVID 19 Guidelines for Healthcare providers in Maricopa County	https://www.maricopa.gov/5491/Healthcare-Provider-Guidance
	HIE	Press Releases: https://healthcurrent.org/covid-19-hie-information-center/



APPENDIX:

Telehealth Platforms used by Health Centers in Network Updated 4/3/2020	
Platform	# CHCs in Network
Certintell	1
doxy.me	1
eCW	1
Genoa (Telepsychiatry)	1
In-house	1
Microsoft Teams (Behavioral Health)	1
Microsoft Teams (Telepsychiatry)	1
OTTOHealth	1
Vidyo	1
VisuWell	1
Vsee	1
Webex	1
Zoom*	3
Zoom* (Behavioral Health)	2
Zoom* (Telepsychiatry)	1

**The HCCN team would like to encourage you to take a deeper look into your current policies, procedures, and cybersecurity efforts. We think it is important to discuss with your team the implications a breach might bring to your health center while using this and any other platform. You can find more information about this in the following links:*

- [CBS News](#)
- [Newsweek](#)